

## Graduate Outreach Program Video Delivery Changes

The response to our new video delivery system has been overwhelmingly positive. In addition to its superior image quality and higher resolution the new system provides the capability to download videos to computers, flash drives, discs and ipods, and operates behind corporate and military firewalls. *We were able to develop and implement these costly systems even though for two years we have moderated tuition increases – maintaining your costs well below the tuition increase incurred by on-campus students.*

The ability to view and download streamed classes eliminates the necessity of producing and shipping discs to students viewing on line, helping offset some of the costs of the new system. In addition, the video resolution and quality are lower on the DVDs. Consequently, we are implementing changes in video distribution for the Graduate Outreach Program, phasing out DVD production of GOP classes in the future.

Beginning Spring Semester (January 2010):

1. We will no longer offer the \$50 incentive rebate for receiving streaming video only.
2. The basic tuition cost will not include the cost of receiving DVDs.
3. You will receive DVDs *only if you request we send them.* (Current policy provides DVDs automatically unless the streaming video rebate was requested.) If you still wish to receive DVDs for a fee, you can request them on our web page at <http://eng.auburn.edu/distance-learning/gop/data-cd.html>. Please note: *Once you make the request for disks your Auburn account will be charged an immediate \$125 non-refundable fee.*

If you are still unfamiliar with the new system, please try it out as soon as possible. We are confident you'll find it friendly and rewarding. Directions are attached.

Remember we still need your proctor forms and your mailing address so we can send course materials and exams.

Thank you for your e-mails and enthusiastic support of the new system!